



### **CHRISTMAS CANDLE HOLDER**

**BIG W takes the safety of the families that shop with us very seriously and wishes to advise customers of a product recall on the following product:**



BIG W 2016 season Christmas Candle Holders article numbers 484844, 484848 and 484846. The article number can be found at the back of the box.

This product was sold in BIG W stores nationally and online from 14 September 2016 - 13 September 2017. There are no reported customer incidents or complaints from this product.

**DEFECT:** The decorations surrounding the candle holder could catch fire and remain alight longer than permitted by the Consumer Protection Notice No.12 of 2011 - Permanent ban on combustible candle holders.

**HAZARD:** Potential burns or fire causing property damage, serious injury or death could occur.

**ACTION REQUIRED:** Customers should immediately cease using the product and return it to any BIG W store for a full refund. No proof of purchase is required.

BIG W apologises to its customers for any inconvenience caused by this recall.

**For further information:** Please direct all calls and any queries concerning this recall to Customer service on telephone: **1300 244 999**